

Who to Contact to Get Your Medicare Questions Answered

If you...	Contact...
<p>Want to:</p> <ul style="list-style-type: none"> • Enroll in Medicare Part A and/or Part B • Check your Medicare eligibility or entitlement • Change your personal information (ie. name or address) • Report a death • Replace your Medicarecard • Ask about Medicare premiums • Apply for Extra Help with Medicare prescription drug costs 	<p>Social Security</p> <p>1-800-772-1213 TTY:1-800-325-0778 www.ssa.gov</p>
<p>Have questions about your Part D plan, Medicare Advantage Plan (like an HMO or PPO), or Medicare Supplement Insurance (Medigap) policy</p>	<p>Your plan or policy</p> <p>The phone number and website are on your membership card or in your plan materials.</p>
<p>Have railroad retirement benefits and want to:</p> <ul style="list-style-type: none"> • Check Medicare eligibility • Enroll in Medicare • Replace your Medicarecard • Change your name or address • Report a death 	<p>The Railroad Retirement Board</p> <p>Your local office or 1-877-772- 5772 TTY: (312)751-4701</p> <p>For questions about your Part B medical services and bills, call 1-800-833-4455.</p>
<p>Want to report changes to insurance that pays before Medicare:</p> <ul style="list-style-type: none"> • Report that your other insurance is ending (for example, you stop working) • Report that you have new insurance (for example, you start working) 	<p>Benefits Coordination & Recovery Center (BCRC)</p> <p>1-855-798-2627 TTY:1-855-797-2627</p>
<p>Have questions about Medicaid (Medical Assistance)</p>	<p>Your State Medicaid office</p> <p>dhs.wisconsin.gov/medicaid 1-800-362-3002</p>
<p>Have questions about Medicare in Wisconsin</p>	<p>Medigap Helpline: 800-242-1060 Part D Helpline: 855-677-2783 Disability Drug Benefit Helpline: 800-926-4862 Office for the Deaf and Hard of Hearing: 262-347-3045 Videophone/Telephone Indian Law Office of Wisconsin Judicare: 800-472-1638</p>
<p>Have questions about SeniorCare</p>	<p>SeniorCare Hotline: 1-800-657-2038</p>
<p>Find a local benefit specialist for free, unbiased one-on-one counseling</p>	<p>https://www.dhs.wisconsin.gov/benefit-specialists/medicare-counseling.htm</p>