

# Who You Gonna Call: Social Security or Medicare?

Via the GWAAR Legal Services Team

Medicare and Social Security benefits are related, so it can be confusing to figure out who does what. This "cheat sheet" can help.



## CONTACT MEDICARE to:

### Contact Medicare to:

- See what services Medicare covers;
- Get detailed information about Medicare health and prescription drug plans in your area, including costs and services;
- Choose and enroll in a Medicare health or prescription drug plan that meets your needs;
- Learn more about Medicare Supplement Insurance (Medigap);
- Find doctors, health care providers, and suppliers who participate in Medicare;
- Get information and forms for filing a Medicare appeal or for letting someone speak with Medicare on your behalf;
- Compare the quality of care provided by plans, nursing homes, hospitals, home health agencies, and dialysis facilities; and
- View Medicare publications.

You can find links to Medicare information at: [www.Medicare.gov](http://www.Medicare.gov)

If you need to find information about your Medicare claim status, learn about deductibles or get answers to questions about your premium payments, you can call **1-800-MEDICARE (1-800-633-4227; TTY: 1-877-486-2048)**.

In addition, you can create an account with [www.Medicare.gov](http://www.Medicare.gov) in order to:

- Check your Medicare information, including the ability to see your Medicare claims as soon as they are processed;
- Find your eligibility, entitlement, and preventive service information;
- Check your health and prescription drug enrollment information;
- View your Part B deductible information;
- Manage your prescription drug list and other personal health information; and
- Create an "On the Go Report" that allows you to print your health information to share with your healthcare providers.

→ **Other Side: When to Contact Social Security...** →

Printed July 19, 2021

---

Many things can be done online at [www.SSA.gov](http://www.SSA.gov) You can also find additional information on Social Security's website about many topics.

---

Contact Social Security to:

---

- See if you're eligible for Medicare;
- Create a *my* Social Security account to do things like review your earnings history, estimate your future benefits, request a replacement Medicare card, and report a change of address, name, or phone number;
- Sign up for Medicare Part A (Hospital Insurance) and Medicare Part B (Medical Insurance);
- Apply for Extra Help with Medicare prescription drug coverage (Part D) costs;
- Report a death; and
- Appeal an Income-Related Monthly Adjustment Amount (IRMA.A) decision (for people who pay a higher Part Band/or Part D premium if their income is over a certain amount).

---

**Sawyer County's Local Field Office – Superior, WI:**

---

Sawyer County's local field office can be reached at **1-877-628-6578** Monday–Friday, 9 am to 4 pm, excluding federal holidays. Social Security recommends calling Thursday or Friday to cut down your hold time.

To find a different local Social Security office, you can call Social Security, or search by zip code at: <https://secure.ssa.gov/ICON/main.jsp>

---

You can also reach Social Security at their main number: 1-800-722-1213 (TTY: 1-800-325-0078). Automated telephone services can be used to:

---

- Request a benefit verification letter;
- Request a replacement Medicare or Social Security card
- Request a form to apply for Extra Help; or
- Ask about claim status.
- You can also listen to informational messages on topics such as payment delivery dates, direct deposit, the cost-of-living adjustment, or fraud.

---

If you have any questions, you can also contact your local Aging and Disability Resource Center's **Disability Benefit Specialist** and/or **Elder Benefit Specialist** at the **ADRC of the North: 1-866-663-3607**.

---

**CONTACT the SOCIAL SECURITY  
ADMINISTRATION to:**

**→ Other Side: When to Contact Medicare... →**